

WHITE PLAINS CENTER FOR NURSING CARE
220 WEST POST ROAD
WHITE PLAINS NY 10606
914-686-8880

White Plains Center for Nursing Care Visitation Fact Sheet

Visitors will be screened upon entry to facility via electronic kiosk compliance is mandatory

Visitation is available at all times: Appointments are encouraged please contact our front desk 914-686-8880 any time

Visitation shall be person centered and shall consider the residents' physical and mental and psychosocial wellbeing, and support their quality of life.

Visitation shall not be restricted your loved one's wellbeing is our primary concern though appointments are encouraged since residents have Medications, Treatments, Skilled therapy, Daily hygiene, and meal time assistance needs we encourage utilization of an appointment; however, Notification of arrival and screening is minimum necessary to visit with your loved ones. In addition, we recognize our residents may have physical limitations preventing movement as such compassionate care visits are extended as needed.

- ***Outdoors/Indoors visitation space is offered weather permitting/ Inclement weather accommodations will be made for our main dining room indoor space. Residents unable to tolerate outdoor transport or weather may utilize indoor space.***
- ***Residents are limited to 2 Visitors at a time in the designated area. (Children 16y/o or younger are not considered adults and should be accompanied by an adult) We will not limit how many visitors the resident has per day however you must adhere to Infection control principles and social distancing while in the designated visitation area.***
- All family members, friends, HCP, representatives, care takers, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations are welcome.
- Limited to 60 minutes to allow for all residents to receive visitors and limit exposure of our residents

1. Visitors must wear a face mask or face covering that covers the nose and mouth when on the premises (masks shall be provided if needed) and maintain social distancing.

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2. All Visitors, including long-term care ombudsman, are screened for signs and symptoms of COVID-19 prior to resident access. Screening shall consist of both temperature checks and answering screening questions to assess potential exposure to COVID-19 which may include

questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.

3. Residents, visitors, representatives of the long-term care ombudsman and resident advocacy organizations will be required to appropriately use an alcohol-based hand sanitizer, consisting of at least 60 percent (60%) alcohol, provided by the Facility, prior to visiting.

4. The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.

5. A copy of the Facility's formal visitation plan is posted on the website.

6. Visitation will be **refused** if the individual(s) exhibits any Covid-19 symptoms, does not pass screening questions and/or fails to comply with infection prevention protocols.

7. Visitors are required to report to the facility any positive Covid-19 test or symptoms that occur 48 hours after a visit. Visitors should call: 914-686-8880 and request to speak to the nursing supervisor or the administrator.

8. Visitor movement should be limited to directly to area of visitation upon entry and screening.

SEE NEXT page for Comments/Concerns

